**Privacy Statement www.riskfreecheckout.com**

We value your interest in your privacy very much. Therefore we make sure that the personal information we receive from you is handled in a confidential manner. Furthermore we ensure that we comply with applicable privacy legislation.

In this Privacy Statement we explain what we do with the personal data we receive from you.

**Overview of the personal data we receive from you**

We receive personal data from you in the following ways:

1. Visit of our website
2. Payment through our website
3. Contact with us

**On 1 Visit of our website**

When you visit our website, through your web browser we receive information on you that is stored in the cookies that we have placed. These cookies are used to store your session and to improve the website. By using this website you accept the use of these cookies.

**On 2 Payment through our website**

When you pay for an order through our website we ask you for various information. We need this information in order to process your payment. This information may consist of:

* name;
* email address;
* telephone number;
* delivery address;
* payment details;
* IP address (we store this automatically when you do a payment through our website).

We store the information we receive from you until thirteen months after your payment has been processed, with the exception of the transaction data on your payments. We store these data until seven years after your payment has been processed because we are legally obligated to do so.

**On 3 Contact with us**

You can contact us in several ways. Through telephone, email and social media. We takes notes of the personal contact we have with you in order to improve our service to you. We also randomly analyse our personal contact moments to learn from them. We store this information until one and a half year after the contact has taken place.

Should we want to record a telephone conversation with you for training purposes, we will inform you on that in advance.

**Transfer of your Personal Information to other Parties**

We never sell your personal information to third parties.

We transfer your personal data to the third parties we engage for our business operations. With these parties we execute agreements based on which they commit themselves to this Privacy Statement and the then current privacy laws.

Sometimes we are legally obligated to transfer your personal data to third parties. This is for example the case in the event of a police investigation on fraud.

*Payment*

The payment method you choose may make it necessary for us to provide your personal information to the party who processes the payment. In this case, we only transfer the data that are necessary to be able to process your payment.

**Statistics**

We keep statistics on the visits to our website and of all payments processed through our website. We use these statistics to recognize trends and to improve our offering. We fill our statistics with information that we receive, therefore also from information we receive from you, but not before we have anonymized these data.

**Consent**

Ouside the use of your personal data as described above, we always ask your explicit consent to use your personal data for a specific purpose.

**Location of your Personal Information**

We mainly process you personal information within the European Economic Area. As far as the data are processed in third countries, we will ensure that this processing is in accordance with applicable legislation.

**Security of your Personal Data**

We ensure that your personal data are well secured. We constantly adapt the security measures to the legal requirements.

**Information on and Change of your Personal Information**

If you have questions or remarks on the personal information we have of you, please contact us through the contact details listed below.

You have the following rights:

* to get an explanation on the personal data we have of you and what we do with that information;
* to receive an overview of the personal data we have of you;
* to have corrected errors in the personal information we have of you;
* to have deleted outdated personal information we have of you;
* to withdraw your consent to the use of personal data of you for which we have receive your explicit consent;
* to object to a certain use of the personal data we have of you.

Please make sure to always indicate exactly who you are in order for us to be sure that we do not adjust or delete information on the wrong person.

**Questions or Complaints**

Please contact us through the contact details listed below if you have any questions on this Privacy Statement.

If you feel that we do not help you correctly, you can complain about this with the supervisory authority.

**Changes to this Privacy Statement**

This Privacy Statement is subject to change from time to time. Please make sure on a regular basis that you are informed of the latest version.

**Contact Details**

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